

NYSERDA HVAC Business Partners – Quality Maintenance Program

Dear customer,

NYSERDA (New York State Energy Research and Development Authority) is pleased to have quality commercial HVAC service firms participating in the HVAC Business Partners program. These firms, called Business Partners, are trained on the ANSI/ASHRAE/ACCA Standard 180 for Quality Maintenance and on the use of advanced diagnostic tools. They also serve as a resource for connecting you to high efficiency HVAC products and services, funded through NYSERDA.

Participating Business Partners are required to verify that your facility is eligible for these efficiency services that NYSERDA offers, by confirming that a System Benefit Charge, or SBC, is collected on your utility bill. Most customers of the major New York State electric companies (NYSEG, Rochester Gas & Electric, Central Hudson Gas & Electric, Orange & Rockland, National Grid, and ConEd) contribute to the SBC.

How to verify SBC: On the detail page of your utility bill, look under the Electric Delivery section for a line item labeled System Benefit Charge, or SBC/RPS.

Participating in the HVAC Quality Maintenance program: The firm presenting this letter to you is a participating Business Partner in the NYSERDA HVAC Business Partners program, bringing Quality Maintenance services to your facility. To verify that your facility contributes to the SBC, and for the contractor to receive credit for providing your Quality Maintenance service, please provide one recent copy of the detail page of your utility bill, showing the SBC line item, your facility address, and account number. You may cross out or darken any other charges or identifying information on the page if you wish. The New York State Freedom of Information Law, Public Officers law, Article 6, provides for public access to information NYSERDA possesses. Information submitted to NYSERDA that the provider wishes to have treated as proprietary and confidential trade secret information, should be identified and labeled "Confidential" or "Proprietary" on each page at the time of disclosure. However, NYSERDA cannot guarantee the confidentiality of any information submitted. NYSERDA's regulations regarding the Freedom of Information Law are set forth in 21 NYCRR Part 501

<http://nyserda.ny.gov/~media/Files/About/Contact/NYSERDARegulations.ashx>.

Thank you for your interest in energy efficiency and Quality Maintenance. Should you have any questions on this program or other NYSERDA programs and incentives, please give us a call at 1-866-904-8027 or email us at hvacpartners@nyserda.ny.gov.

Best regards,

Tim Devine and Lou Tisenchek